

Organisational change at The Avenue Surgery

Despite the on-going and considerable demands on the NHS, we strive to offer a high standard of service at The Avenue Surgery. Practices can be particularly vulnerable because they are small organisations and sometimes lack resilience to cope with lots of change and pressure. With this in mind, we have decided to do something to address this and safeguard the future of the practice.

A new NHS organisation has been set up locally; it is called Sussex Primary Care. It has been set up to provide support for general practices in the Sussex area and is part of a larger NHS organisation, Sussex Community Trust. This organisation provides local community-based NHS services such as District Nursing, Health Visiting and School Nursing. Being part of that larger NHS organisation will give us greater support and resilience and ensure that The Avenue Surgery stays open for the long run.

Our aim is to become part of Sussex Primary Care (SPC) as of April 1st.

What that means is:

- The practice stays open in its existing premises.
- We carry on providing our services for you in the same way that we do now.
- All of the staff, doctors, nurses and our administrative team, carry on working at The Avenue but become employees of SPC.
- We get help, advice and support from a larger NHS organisation (SPC), to help us deal with the pressures we and all local surgeries are facing.

We feel very positive about this and hope this reassures you that the practice will continue to stay open, providing services as it does now and that you will not notice much difference.

However, if you have any questions or concerns, please contact:

sc-tr.susseprimarycare@nhs.net

or call: 01273 265800

and a member of the SPC team will be pleased to answer any questions you may have.

Please feel free to share this widely amongst other patients of The Avenue Surgery, if you wish.

Best wishes,

Dr Robert Hacking, Dr Roger Winter and Ros Clayton, Practice Manager.

1 March 2021